

# HOME AND GARDEN REBATE APPLICATION FORM

## How to apply for a rebate

- **Read the Terms and Conditions on the reverse side of this form to ensure that you are entitled to a rebate.**
- Complete the Application Form and attach the following documentation
  - A copy of a current water or electricity bill is required for proof of residency
  - Retailer's original tax invoices and/or original itemised receipts that clearly show the following:  
Retailer's details (company name, ABN and contact details), purchase date, product details including quantity of products purchased, purchase price paid.

## Mail this form and attachments to:

Home and Garden Rebate Offer, Essential Water, PO Box 718 Queanbeyan NSW 2620 or take them to the Essential Water Essential Service Centre located at 160 Beryl Street, Broken Hill NSW 2880 by 30 June 2014.

## Applicant details

Title  First name  Surname

Postal address   
 Town  Postcode

Contact phone number  Mobile

## Property details

Postal address   
 Town  Postcode

## Your Essential Water account details

Account name  Account number

## Product information

What rebate are you applying for? – Home  Garden

Please describe the product(s) purchased (e.g. mulch, tap timers etc) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Do you want the original receipts returned? yes  no  (Please include a stamped, self addressed envelope if you wish to have your original receipts returned.)

I am happy to be contacted by Essential Water, for research purposes, about the products I have purchased – yes  no

## Customer declaration

I agree to the Terms and Conditions as set out on the back of this form, and I agree that the information I have provided with this application is true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name (Print clearly in block letters) \_\_\_\_\_

**For more information call 13 23 91  
or visit [essentialwater.com.au](http://essentialwater.com.au)**



# ESSENTIAL WATER HOME AND GARDEN REBATE PROGRAM

**Rebate available from 1 September 2011 until 30 June 2014: on approved products and receive a credit to your Essential Water account.**

## What does the rebate cover?

The rebate is available for **one home and garden claim only** per residential property for any combination of the following home and garden products purchased during the program.

### Garden

- Organic mulch or compost
- Mulch or compost bin
- Soil wetting/moisture agents
- Soil moisture or rain sensors
- Garden tap timers
- Rain water diverters
- Trigger nozzles
- Irrigation system controllers
- Drip watering systems
- Weep hoses
- Temporary grey water diverter

### Home

- Dual flush toilet
- Washing machine
- Dishwasher

## Who is eligible?

Essential Water customers are eligible to apply for both a home and garden rebate once the home and garden products have been paid for in full. Customers who have purchased home and garden products for commercial purposes are not eligible. You must be a current Essential Water customer to be eligible as the rebate will be paid as a credit to your Essential Water customer account.

## Application requirements

The Terms and Conditions must be read and complied with. The rebate Application Form must be completed in full with all relevant questions answered and the declaration signed and dated.

On completion of the application process, original tax invoices and/or receipts will not be returned to the applicant unless specifically requested on the Application Form. If you would like Essential Energy to return to you the original tax invoices the application must be accompanied by a stamped, self addressed envelope.

**Terms and Conditions: The following details the Terms and Conditions for the Home and Garden Rebate Program, available from 1 September 2011 until 30 June 2014.**

- 1) Customers eligible for the rebate must be the property owner with a current Essential Water account.

- 2) Eligible applicants can apply for two rebates per financial year – A Home rebate when you spend a minimum of \$200 on any of the listed products and a Garden rebate when you spend a minimum of \$75 on any of the listed products. This can be spent in one transaction or multiple transactions as long as they meet the total minimum spend. This total may include delivery and installation costs.
- 3) Rebates are not available on products purchased for industrial and commercial purposes, including resale. Rebates are not available to strata companies or managing agents, commercial home builders or land developers.
- 4) Rebates are only available to customers using the property as their principal place of residence; the rebate is not available to vacant properties. Proof of residency is required.
- 5) Products must be purchased on or after 1 September 2011. Rebates can only be claimed once the items are paid for in full.
- 6) Hired or leased products are not eligible for the rebate.
- 7) Only original receipts will be accepted. The original receipts must be attached to the completed Application Form. If the customer requires the original receipts to be returned they must tick the appropriate box on the Application Form and include a stamped, self-addressed envelope.
- 8) Essential Water will not be responsible for any applications or receipts lost or delayed in the mail, nor any rebate amount delayed due to an incorrect or incomplete Application Form.
- 9) The applicant agrees and acknowledges that Essential Water accepts no liability for the performance, quality or installation of the products purchased for the rebate.
- 10) Essential Water reserves the right to alter or change, without notice, the terms and conditions of the rebate program or to cancel the rebate program at any time.
- 11) Information provided by the applicant on the Application Form may be used to monitor the success of the program. The applicant consents to Essential Water contacting them to conduct research about the products purchased and the effect on their water usage. If you do not wish to be contacted, please indicate this by ticking the box on the Application Form.
- 12) The rebate will be paid as a credit to your Essential Water account. The rebate is not transferable or redeemable for cash.
- 13) The applicant's personal information will only be used for purposes relating to the rebate program in accordance with Essential Water's Privacy Policy, available on Essential Water's website.
- 14) Items that are eligible for the rebate include: organic mulch or compost, soil wetting agents, soil moisture agents, rain sensors, rain water diverters, compost bins, tap timers, trigger nozzles, irrigation system controllers, drip watering systems and components, soil wetting agents include crystals, liquid or granules, washing machines, dishwashers and dual flush toilets.
- 15) Essential Energy reserves the right to deny payment of a rebate if it is believed that the Terms and Conditions have not been complied with.

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