

# Water rebates for pensioners

## Essential Water is part of your community.

Customers in the Far West region may be eligible for the Water Availability and Sewerage Availability rebate or the Water Availability rebate only. However there are a number of requirements that must be verified, including holding a valid Pensioner Concession Card and being the owner and occupier of the premises for which you are applying for a rebate.

If you own more than one property, you are only eligible for one pensioner rebate for the premises that you live in. Pensioner rebates for water and sewer services require the attached application form to be completed.

Essential Water collects personal information about you to assist in the operation of our business and the delivery of water and other products and services. If you do not provide us with this information, we may not be able to provide you with our full range of products or services.

We may disclose your information to organisations assisting us with delivering our products and services, and to reporting and debt collecting agencies, authorised representatives, emergency services and government or regulatory authorities.

## We're here to help you.

**Essential Water is available to answer any questions you may have about your eligibility or in completing the application form. Call us on 13 23 91.**

Please return your completed form to:

**Essential Water  
PO Box 5730  
Port Macquarie NSW 2444**

**For general enquiries call 13 23 91**  
**[essentialwater.com.au](http://essentialwater.com.au)**

Essential Energy trading as Essential Water



# APPLICATION FOR PENSIONER REBATE – WATER

Customer number

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Office use only

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[ ] Mr [ ] Mrs [ ] Ms [ ] Miss

First name

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I. Last name

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Number and street address

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Locality

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State

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Post code

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Phone number

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I do hereby apply for a pensioner rebate for;

- Water Availability and Sewerage Availability Charges     Water Availability Charges only

**1. The above mentioned property is: (Tick)**

- Owned and occupied by myself and is my principle place of residence;
- Owned jointly by my spouse and myself and is my/our principal place of residence;
- Occupied by myself and I am liable for charges under the terms of a life tenancy (proof of life tenancy under a will must be provided);

**2. The property is owned and occupied in the manner indicated above and;**

- I/We do not receive a pension rebate on another property for water or sewer;

**3. I am in receipt of the type of pension indicated below:**

- Centrelink     Veterans' Affairs     T.P.I     War Widow

**4. I am the holder of a current Pensioner Concession Card which I will produce to the witness to my signature at the time of signing the declaration.**

Witness signature \_\_\_\_\_

**5. Centrelink/DVA Customer Reference Number (CRN)** \_\_\_\_\_

Date of grant (card start date)    

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**6. I \_\_\_\_\_ authorise:**

- Essential Water to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services (the department) to provide the results of that enquiry to Essential Water.

**I understand that:**

- the department will disclose personal information to Essential Water including my name, address, payment type, payment status and concession card type and/or status to confirm my eligibility for a pensioner rebate.
- this consent, once signed, remains valid while I am a customer of Essential Water unless I withdraw it by contacting Essential Water or the department.
- I can get proof of my circumstances/details from the department and provide it to Essential Water so my eligibility for a pensioner rebate can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the pensioner rebate provided by Essential Water.

Yes     No

Note: The Water Management Act 2000, Section 353 provides that it is an offence to make a false or misleading application. Maximum penalty: 10 penalty units.

Signature of applicant

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Application date

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